

Reporting crime and community issues

Please report a problem directly to the relevant services. For services to provide support and assistance we need the community to report issues directly by scanning the QR codes with your smartphone camera or via the numbers below.

Try to include as much detail as you can when you report including date, time, location and vehicle registration if relevant. General information can be more difficult to investigate.

In most cases services will require the issue being reported first-hand as services may require more information or a witness statement.



Greater Manchester Police, please scan the QR code to report an issue or use live web chat. To report a crime or activity like anti-social behaviour, domestic abuse, drug dealing on the GMP website, call 101 or alternatively 999 in an emergency.



Crimestoppers – To report crime anonymously please scan the code or ring 0800 555 111.



Waste and fly tipping – In order to ensure that any waste/fly tipping issues are logged, assessed and dealt with properly please report by scanning the QR code, calling 0161 770 2244 or email envhealth@oldham.gov.uk



Child Welfare Concerns – If you are concerned with the welfare of children please contact 0161 770 7777 or child.mash@oldham.gov.uk or scan the QR code to access the online reporting form.



Noise Nuisance – To report noise nuisance please contact 0161 770 2244 or access the online reporting form by scanning the QR code.

Anti-social Behaviour

Social Housing Provider e.g. First Choice – To report antisocial behaviour in a social landlord property please contact your housing provider. **First Choice Homes Oldham** – tenants and non-tenants can report online at: www.fcho.co.uk under 'REPORT IT' or please call 0161 393 7117.

Anti-Social Behaviour owner occupier/ private rented – If you are experiencing ongoing, targeted ASB and can identify the perpetrator please contact the Community Safety Team 0161 393 7117 or email css.admin@oldham.gov.uk.

The Council, Social Landlords and Police can only enforce what powers/duties are provided to them by Government Legislation, that is why it is very important that information is reported and logged properly through the above links directly to ensure that the Council or the Police can take any necessary action.

All numbers on the council website are correct for all avenues of reporting.

Oldham Council Contact Centre on 0161 770 3000.

The Contact Centre is open from 9am–5pm weekdays, or visit www.oldham.gov.uk

Useful contacts to help you report crime and community issues

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In most cases services will require the issue being reported first-hand as services may require more information or a witness statement.

Greater Manchester Police – To report crimes, issues and incidents e.g. domestic abuse, drug dealing, motorbikes please see the following link www.gmp.police.uk/ro/report or live web chat on the GMP website www.gmp.police.uk, call 101 or alternatively 999 in an emergency.

To report crime anonymously please see the following link crimestoppers-uk.org or ring 0800 555 111.

Waste and fly tipping – In order to ensure that any waste/fly tipping issues are logged, assessed and dealt with properly please report by contacting 0161 770 2244, email envhealth@oldham.gov.uk or access the online reporting form at www.oldham.gov.uk using the A-Z of Council Services, W for Waste Collections, where you can find further information and how to report issues.

Child Welfare Concerns – If you are concerned with the welfare of children please contact 0161 770 7777 or child.mash@oldham.gov.uk or access the online reporting form www.oldham.gov.uk using the A-Z of Council Services, C for Child Protection.

Report abuse or neglect of a vulnerable adult - If you believe you are, or suspect another person is, in immediate risk of harm call 999 and speak to the Police. To report a non-urgent case of abuse or neglect contact 0161 770 7777 or adult.mash@oldham.gov.uk or access the online reporting form www.oldham.gov.uk using the A-Z of Council Services, A for Adult safeguarding.

Noise Nuisance – To report noise nuisance please contact 0161 770 2244 or access the online reporting form www.oldham.gov.uk using the A-Z of Council Services, N for Noise nuisance.

Anti-social Behaviour – Social Housing Provider e.g. First Choice – To report antisocial behaviour in a social landlord property please contact your housing provider.

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